

Identification & Supporting Documentation

ACCEPTABLE FORMS OF IDENTIFICATION - *Identification must be valid and have not expired*

➤ NZ DRIVER LICENCE

When a NZ Driver Licence is used iQ electronically verifies a customers' identity.

If iQ is unsuccessful in verifying the customers identity further documentation may need to be submitted in support of the application - prior to approval.

➤ PASSPORT

When a passport is used the customers' identity needs to be manually verified by both yourselves and Flexi Cards. To complete this verification you must confirm that:

1. There is a likeness between the customer applying and the photograph in the passport; &
2. The name & date of birth in the passport matches the details submitted in the application.

✓ NEW ZEALAND PASSPORT

As soon as possible after completion of the application a copy of the NZ passport must also be emailed to Flexi Cards at retailer.enquiries@flexicards.co.nz

✓ NON NEW ZEALAND PASSPORT

Prior to approval of the application copies of all the supporting documentation listed below must also be emailed to Flexi Cards at lifestylelending@flexicards.co.nz

| Passport Type | DOCUMENTS REQUIRED TO SUPPORT APPLICATION | | |
|-----------------------------------|---|----------------------------|---|
| | Photo page with name & date of birth | New Zealand Residency Visa | Proof of Address less than 3 months old |
| Australian Passport | ✓ | ✗ | ✓ |
| Passport of any other nationality | ✓ | ✓ | ✓ |

ACCEPTABLE PROOF OF ADDRESS DOCUMENTS - *Electronic or paper copy*

- Utility bill (telephone, internet, SKY TV, electricity, gas)
- Account Statement from a bank, credit card, KiwiSaver provider, building society or credit union
- Local Council statement or bill (land & water rates)
- Inland Revenue Department (IRD) letter or statement
- NZ Transport Agency (NZTA) letter or reminder
- Insurance policy

Note: We cannot accept an ATM printout

The document must be:

- *Not older than 3 months*
- *The name and address must match the information submitted in the application*
- *A physical address, not a PO Box*